



# FREQUENTLY ASKED QUESTIONS

## Registration

### Payment & Cancellations

Camp costs \$350 per week. There is a \$50 discount per week (per child) for Fresno Discovery Center members.

Payment is due within 24 hours of registration.

If a child is sick or needs to miss a portion of the week for any reason, those days cannot be made up on a different week.

**Payments for summer camp are non-refundable and non-transferable.**

## Program

### *Typical Daily Schedule\**

- 9:00, Welcome and check-in
- 9:20, #1 Hands-on Activity
- 10:05, Snack Time
- 10:25, #2 Hands-on Activity
- 11:10, Structured Play
- 11:40, Museum Explorations
- 12:40, Lunch
- 1:10, #3 Hands-on Activity
- 1:55, Structured Play
- 2:25, #4 Surprise Hands-on Activity
- 3:10, Finish Activities/Journal/Reflections
- 4:00, Camper Pick Up

*\*Each camp's schedule will vary slightly based on the specific activities of the day.*

# Group Configuration

Campers are placed in different tracks based on their age.

Track One: Ages: 3-5

Track Two: Ages: 6-11

*The two-track system will feature the same themes but will be modified to accommodate each age group.*

## Staffing

Each group of campers will be assigned a camp educator for the week. Volunteers may also provide additional support for activities. Campers are supervised at all times by adults.

## Daily Logistics

### Drop-Off

Camp takes place from 9 AM to 4 PM daily. Drop-off takes place from 8:45-9:00 AM. Please park and bring your child to the Johnston Building, located on the east side of the parking lot.

All campers must be checked IN and OUT by their parent/legal guardian or authorized person that has been designated on the camper's Registration Form.

### Pick-Up

Pick-up takes place between 4-4:15 PM. Please sign out before leaving and provide a photo ID. Your child must be picked up by 4:15 PM for the regular program. Beyond this time, an additional \$1/minute late fee will be assessed for every minute thereafter, per camper.

We strongly discourage early pick up, but if you need to pick up your child early, contact the Manager of Education, Mariposa Burciaga, or visit the admission desk as early as possible. Due to limited staffing and activities taking place in various locations inside and outside, we may need some time to assist you or locate your child.

### Parking

There is free parking available onsite. Please be sure to bring all your valuables inside with you and secure your vehicle.

# Preparing for Camp

The Discovery Center encourages a respectful environment among and between all members of our community- campers, staff and parents. Disrespectful behavior will not be tolerated.

Whether it's your child's first year at camp, or they are a seasoned camper and need a little refresher, it's a good idea to go over summer camp rules and guidelines before leaving for camp. Talking about camp rules with your child will help them understand exactly what is expected of them and that you believe they can be successful while at camp.

## Lunch and Snacks

- Please pack a daily lunch, afternoon snack, and water bottle for your child. Children may not share food with others due to safety and health considerations.
- Campers will need to bring non-perishable lunch with them each day, unless otherwise specified. Lunches will not be stored in a refrigerator.

## Clothing and Personal Items

The camp will have a mix of indoor and outdoor activities. We ask families to monitor the weather and dress your child appropriately with clothing that can get dirty. Layers of clothing that allow campers to adjust their clothing as needed based on the activity and location are recommended. Additionally, please bring/wear:

- Closed-Toed Shoes & Socks
- Day Pack (lunch, clothing, & other needed camp materials)
- Sunscreen (applied before arriving)
- Hat

A camp T-shirt will be provided as a part of the program.

If rain is in the forecast, wear appropriate clothing (rain jacket, rain boots, etc.). In light rain, outdoor activities will still take place. We do not offer refunds due to weather. Please label everything with your child's name. We will do our best to track lost items and have a Lost and Found bin at the end of each day.

Please leave all candy, gum, toys, electronics, games, and valuable items at home. The Fresno Discovery Center will not be responsible for these items. We do not allow drugs, alcohol, tobacco, weapons, or any other illegal or inappropriate items at camp.

Please do not allow your child to bring money to camp. If your child would like to purchase an item in the gift shop, he/she will be able to do so every Friday from 4-5 PM.

# Safety & Emergencies

## Behavioral Expectations

We want to create a positive environment for learning and exploration. This is only possible if everyone feels safe and respected.

We have the following camp rules:

- Be Respectful – be respectful to other campers, camp staff, camp facilities and the environment.
- Be Responsible – be responsible for your belongings and materials, listen to instructions, and use tools and materials appropriately.
- Be Safe – to make sure camp is a safe environment for everyone, use appropriate language, use tools appropriately, stay with your group, and do not share food.

If there is a minor issue, the camper will first be given a warning. If the behavior continues, we will call you to explain the situation and ask you to talk to your child on the phone. Ongoing disrespectful behavior may be cause for dismissal from the program and ***you will not be issued a refund***. Additionally, we have a zero tolerance policy for campers who deliberately physically harm other people or damage property. Please review these expectations with your child prior to camp.

## Medication, Accidents & Illness

Staff is not permitted to administer medication. However, if your child requires medication during camp, we can store it in a secure location and provide it to the child for self-administration at the appropriate time. This includes inhalers and EpiPens.

All accidents will be documented with an incident report. For minor scrapes or cuts, we will provide small bandages. For more serious injuries or medical emergencies, staff will contact you and/or your emergency contacts immediately. You may be required to pick up your child. An ambulance or paramedic will be called if necessary.

For the health of all campers and staff, we ask that children who get sick **do not attend camp**. If a child gets sick at camp, staff will contact the parent/guardian and ask that the camper be picked up immediately. The child must be clear of the illness for a complete 24 hours before returning to camp. If your child becomes sick or injured during camp, we will notify you to come pick him/her up.

## Emergencies

The Fresno Discovery Center has an evacuation plan for fire, earthquakes, and other emergency situations. All campers and staff will be moved to a safe location nearby.

## Confidentiality

All registration information submitted will be held confidentially except in emergency situations that require contact and sharing critical medical information.